

Musculoskeletal First Contact Practitioner Evaluation

Purpose: Keele University, in partnership with the University of Nottingham, are evaluating the integration and implementation of the First Contact Practitioner roles in primary care. This evaluation will provide valuable information about this new model of care, explore benefits for patients and identify what helps or presents barriers to the successful implementation of this model of care. The results of the evaluation will help to improve the way care is provided for people with musculoskeletal conditions (e.g. shoulder pain, knee pain, low back pain). This evaluation will also help with national workforce planning and also provide evidence that may help to support future funding of these services. This is to help us to understand:

How is the Musculoskeletal First Contact Practitioner model of care integrated and implemented within primary care?

This is not a research study but an evaluation of this new service, as such no ethical approval is required. Your participation is voluntary, however, we really hope that you will want to provide us with some information to help us to understand the role, value and future for the First Contact Practitioner model of care.

Over the course of the evaluation we are collecting data in online questionnaires and we are working with a trusted third party provider PRO-MAPP Limited in this. We will also invite some people to be interviewed to provide more detail about their experiences with the First Contact Practitioner.

By completing the online questionnaires you are allowing the information you provide to be used anonymously as part of the evaluation.

It is important that you understand:

- The purpose of this evaluation and have the opportunity to consider the information provided, ask questions and have had these answered satisfactorily. You are free to ask the First Contact Practitioner questions about the evaluation or separately by contacting the evaluation team on health.fcp-evaluation-queries@keele.ac.uk
- That your participation is voluntary.
- The online questionnaires are being hosted by PRO-MAPP Limited. PRO-MAPP meet regulatory requirements for both GDPR and NHS Information Governance.
- The questionnaire information you provide will be stored and analysed anonymously (not linked with any personal details).
- That information from completed questionnaires will be stored on a secure server until destruction.
- That your personal details (name, email or mobile telephone number will only be used by PRO-MAPP to send reminders and requests for questionnaire information at each time (baseline and at 1, 2 and 3 months) and will remain strictly confidential and will not be shared with anyone.
- That data extracted from the online questionnaires (summaries of data) may be used in publications but will not be identifiable.
- A full list of your rights in relation to personal data can be found on our website (www.keele.ac.uk/informationgovernance)