

Are there any risks to taking part?

There are no obvious risks to taking part in this research.

What are the possible benefits of taking part?

You may not experience a direct benefit, but you will be helping us to understand how best to manage and treat patients with shoulder pain.

What if I have any questions?

If you have any questions or would like more information, please contact Keele Clinical Trials Unit during office hours on 01782 732950 or email [insert PANDA-S study nhs email address].

Alternatively for independent advice, feedback or complaints you can contact the NHS England Customer Contact Centre, Tel: 0300 3112233 (email england.contactus@nhs.net)

Who is funding and organising the research?

PANDA-S is funded by the National Institute for Health Research (NIHR) Programme Grants for Applied Research programme (RP-PG-0615-20002) and Arthritis Research UK. The Arthritis Research UK Primary Care Centre, Keele University is organising the research in collaboration with the University of Oxford.

Who has approved the study?

[Add ethics approval ref]

What happens now?

If you are interested in taking part, please fill in and return the enclosed reply slip using the pre-paid envelope provided. A Keele University researcher will then be in contact with you shortly to answer any questions that you may have, and to confirm whether you would like to take part.

If you **do not** wish to take part, do not return the reply slip. You do not have to give any reasons, and we will not contact you about an interview.

Thank you for your time

This study was funded by the NIHR Programme Grants for Applied Research programme (RP-PG-0615-20002). The views expressed are those of the author(s) and not necessarily those of the NHS, the NIHR or the Department of Health.



Prognostic AND Diagnostic Assessment of Shoulder Pain (PANDA-S)

Interview Study Information Leaflet V2.0, 20 Sep 2018

Thank you for completing the recent questionnaire that we sent you. We would now like to invite you to take part in an interview study in order to understand your experiences of shoulder pain and the care you received. If you choose only to complete the questionnaires, you will still be making a valuable contribution to the study.

Before you decide to take part, it is important for you to understand what this study is about and what it will involve.

This information sheet describes what will happen in the interview study should you decide to take part. Please take time to read this carefully. You can discuss it with others if you wish.

What is the reason for the study?

We are looking at the best way to treat people who have shoulder pain. As part of this study, we want to find out about patients' experiences of shoulder pain and what they think about the care and treatment they have received.

Why have I been invited?

You have been invited to take part because you recently saw your doctor or physiotherapist about shoulder pain, and agreed to take part in the PANDA-S study.

What happens if I take part?

If you are interested in taking part in an interview, please complete the enclosed reply slip and post it back in the pre-paid envelope provided. Once we have received your completed reply slip, a Keele University researcher will telephone you to discuss taking part in an interview. If you agree to take part, we will arrange a time and date to interview you, somewhere convenient for you. You will be given a £10 voucher as a gesture towards your out of pocket expenses.

The interview will last about an hour. You will be asked about your experiences of shoulder pain and your feelings about your consultation and the care and treatment you have received. With your permission, the interview will be sound-recorded. We may want to talk to you again, in about 3 months' time about your experiences. This will take about 30 minutes and will be by telephone. This will be discussed with you at the end of the interview.

We are just interested in your views and experiences, not your doctor's or physiotherapist's performance. There are no right or wrong answers!

We would also like to interview your doctor/ physiotherapist separately, but we can only do this with your permission, so if you agree to the interview we will also be asking you if you are happy for us to contact your doctor/ physiotherapist.

Do I have to take part?

No, it is completely up to you whether or not you take part. This will not affect the treatment you receive in any way. If you do decide to take part today you can change your mind at any time up to a month after the interview.

What will happen to my information?

The information collected about you will be treated in strict confidence and in accordance with current general data protection regulations, details of which were provided in the original Participant Information Leaflet. You can find out more about how we use your information at: <https://www.keele.ac.uk/informationgovernance/informationgovernanceforthepublic/>

Sound recordings will be sent for transcription to a company who are specifically contracted by Keele University to perform this service. The company will not retain any data following this service.

The written copy will not contain any information that might identify you, i.e. it will be anonymous. The anonymous information will be used in reports, publications and presentations. It will not be possible to identify you in any of these.

The anonymous written copy may also be used in other research projects to build a greater understanding about patient experiences in general, as long as these projects gain appropriate ethical approval. The anonymous written copy can only be used in this way with your consent, so please initial the box on the consent form if you are happy for your information to be used in this way.

Storing information

All the information you give will be securely stored at the University and only seen by staff directly involved in the research. The interview recording and the consent form will each be stored in separate locked and protected files at Keele University.

Destroying information

All data will be destroyed 10 years after the end of the programme except for the anonymised transcripts that may be used in future research studies.