Annex 4.

Safeguarding Contacts

To report any safeguarding concerns, please email: Safeguarding.keele@keele.ac.uk

If there is an immediate risk of harm, or threat to life, please call 999.

Other useful University Safeguarding contacts:

- Strategic Safeguarding Lead: Katie Laverty, Director of Student Services and Success. Email: k.laverty@keele.ac.uk
- Designated Safeguarding Lead: Alison Felton, Head of Student Wellbeing. Email: a.felton@keele.ac.uk
- Head of Campus Safety: Chris Harrington. Email: c.g.harrington@keele.ac.uk
- Human Resources Safeguarding Lead: Nicola Ratcliffe, Deputy Director of Human Resources. Email: n.l.ratcliffe@keele.ac.uk
- Student Services Safeguarding Coordinators: Student Experience and Support Managers
- Chaplaincy: Stephanie Couvela, Coordinating Chaplain. Email: s.couvela@keele.ac.uk
- Global Student Recruitment and Admissions: Adam Hall, Associate Director of International Student Recruitment. Email: a.hall@keele.ac.uk
- Ant Sutcliffe, Associate Director Higher Horizons. Email: a.g.sutcliffe@keele.ac.uk
- Students' Union (Advise and Support at Keele): Matt Steele, Membership Services Manager (Advice & Advocacy). Email: m.steele@keele.ac.uk.
- School of Nursing and Midwifery: Laura Chambers. Email: l.e.chambers@keele.ac.uk
- Sport: Mike Huss, Operations and Active Lifestyles Manager. Email: m.d.huss@keele.ac.uk
- Keele Day Nursery: Wendy Foster, Nursery Manager Email: w.foster@keele.ac.uk Telephone: 01782 734410 (internal ext. 34410)

External Contacts

Staffordshire Children's Advice and Support Service is a county-wide telephone enquiry service. If you have a concern regarding a child, think a child is being harmed or at risk of being harmed, or are worried that a child is living in circumstances where they are being treated badly/and or not cared for properly, please contact 0300 111 8007. If you cannot reach them by telephone, please make your enquiry online.

Telephone lines are open:

- Monday to Thursday 08:30 to 17:00
- Friday 08:30 to 16:30

Outside of the hours above, or on weekends and bank holidays, please contact the Emergency duty Team on 0345 604 2886.

Local Authorised Designated Officer (LADO)

LADOS provide guidance and oversee cases where there is a concern about a person who is employed to work with children. Any concern would come via First Response who would take the information to ascertain firstly if there is a role for a social worker and if the threshold is not met will liaise with the LADO. The LADO can be contacted by telephoning Staffordshire Children's Advice and Support Service on 0300 111 8007.

NSPCC
If you are worried about a child you can contact professional counsellors at the NSPCC 24/7 for help, advice and support. You can call them on 0808 800 5000 or email help@nspcc.org.uk.

Adults
If you think someone who has care and support needs is being abused or you think their safety is at risk, then it is important to report your concerns by contacting Staffordshire County Council.
To report concerns about an adult please contact:

Phone: 0345 604 2719
Monday - Thursday* 8:30am - 5pm
Friday: 8:30am - 4:30pm
*Excludes Bank Holidays

This number is to refer concerns about abuse of an adult at risk. If you have other welfare concerns for an adult please contact Staffordshire Cares.

Police
The Police should be contacted if there is an immediate risk identified by calling 999.

The Police also have a dedicated Prevent team. To get in touch with the local Prevent team at Staffordshire Police call 101.