YOUR QUESTIONS ANSWERED
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How to accept my offer...

I applied to Keele through UCAS...

If you applied to Keele through UCAS and have received decisions from all your chosen institutions, UCAS will ask you to choose two institutions, your first (Firm) and second (Insurance) choices. If you would like to hold Keele as your firm or your insurance choice, you should indicate this on UCAS Track by the deadline date given.

I have a ‘conditional offer’ from Keele...

If your Keele offer is conditional upon results in examinations you are about to take, you should send the Admissions team a copy of your results as soon as you receive them. If you have applied through UCAS and you are studying for A-levels or the International Baccalaureate in the UK, we will receive your results from the examination board.

What is the deadline for accepting my offer?

If you have applied through UCAS, instructions regarding how and when to reply to your offer through UCAS are available on the UCAS website at the following address: https://www.ucas.com/ucas/conservatoires/apply-and-track/replying-your-offers

These deadlines are set by UCAS and are based on the date you receive your last decision from one of your chosen universities. If you do not meet the deadline set by UCAS, your offers will be declined automatically. If you are yet to receive a decision from one of your chosen universities you will be unable to accept your offer at present, we recommend your contact the university you are waiting to hear from directly for further advice.

What happens if I don’t meet the conditions of my offer?

If you do not meet the conditions of our offer, please contact us; we may still be able to accept you onto your original course or offer you a suitable alternative course.

Scholarships

Do you offer scholarships to students?

Keele offers a number of scholarships to students. For further details, including how to apply, please visit our website at: www.keele.ac.uk/scholarships
Please note that bursaries and scholarships do not have to be repaid. You can have more than one scholarship or bursary.

**The Keele Excellence Scholarship** is a cash award of £2,000, £1,000 or £500 for each year of your full-time undergraduate course at Keele. In order to qualify you have to meet a number of criteria – more details can be found on the Keele website.

**The Keele University Bursary** is a bursary of £1,000 a year and is available to students who have a household income below £25,000 and receive the maximum maintenance grant or Special Support Grant (other criteria also apply).

**The Study Abroad Bursary** is a sum of £1,000 paid to support some students taking part in our Study Abroad programme.

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**Accommodation**

**How do I apply for accommodation at Keele?**

If you are a new student starting your course in September 2015, online application forms will be available from March 2015, with a deadline for home/EU students of 31 May.

You must have accepted your offer of a place, before you can complete the accommodation application form.

If you hold an unconditional offer, you will be amongst the first group to receive an offer of accommodation. If your offer is conditional upon examination results, your application for accommodation will be considered after your results are released and you have accepted your offer.

**Where are the halls?**

The halls are spaced around the campus, so you should take a look at our website to see what is available and which appeals to you the most. You should also apply early so that you are more likely to get the room of your choice.

**What do I need to bring with me?**

Your room is fully equipped with a bed, noticeboard, wardrobe, desk, shelves, internet access and a telephone. Your kitchen is fully fitted and we provide cooking facilities, a fridge, a freezer and a kettle, some also have microwaves. We also have vacuum cleaners, irons and ironing boards if you need to borrow them.

A duvets and pillow are provided, but you will need to provide your own duvet cover, sheets, pillow cases and towels. You will also need cutlery, crockery, pots and pans.
Bedding and Kitchen packs are available to pre-order, which means that you will have access to the basics in your room on arrival (you must have pre-ordered the packs, and information about how to do this will be emailed to you).

Further information about accommodation will be provided in the ‘On-line Induction’, which you will be asked to complete once you have accepted your ‘offer of accommodation’. It is important that you read all the information presented to you during the induction carefully.

Is there single gender accommodation available?

We have single gender accommodation in our traditional accommodation blocks (rooms with or without a washbasin or shared four person flats). All of our premier flats and premier en-suite rooms are mixed gender since these rooms have their own bathrooms.

What sort of price can I expect to pay?

Prices start at around £3000 a year, and go up to around £5900 a year, depending on how many weeks you stay and what kind of accommodation you choose (this includes all bills).

Further Accommodation information can also be found at: www.keele.ac.uk/studyatkeele/accommodation/

View the hall videos
You can take a tour of each hall of residence by viewing the videos at www.keele.ac.uk/studyatkeele/accommodation/hallsofresidence/

Is WiFi available?

There is a secure wireless connection, ‘Eduroam’, available at all times across campus. Connecting to this is simple, you will be able to use your Keele email address and Password which you will be given on the day of your arrival.

Further information can be found at: www.keele.ac.uk/wireless/

Campus Facilities

Is the campus secure?

Keele has been recognised as ‘The safest campus in the West Midlands’ by the BBC news league tables for crime rates. The campus also has a 24 hour Security Team assisted by campus police.

Keele Students’ Union also provides a free Safety Bus service to and from student accommodation. This ensures that every student can return home safely both on and off campus, in the evening and early hours of the morning.
What is the library like?

The campus Library is open 24 hours a day during semester time. The building is laid out over three floors and holds the books and printed journals that you will need for the duration of your course. You can also choose to study in either a Silent Study or Group Study space area.

There are also a number of IT Labs and large IT Suites that can be booked by students. The Library is also Wi-Fi enabled, so you can bring in your own laptop and work anywhere you like.

Undergraduates can check out as many as 16 books at a time. You can check items in and out using self-service terminals on the Middle Floor, but if you have any queries staff at the Service Counter will be happy to help.

You can also photocopy material, print your work in the IT suite / labs and request material we don’t have in the library using our Inter Library Loans service.

The Library also pays for access to a range of resources and databases that are made available to you via your Library account.

Further information can be found at: [www.keele.ac.uk/library/](http://www.keele.ac.uk/library/)

Food and restaurants on campus

At Keele we understand that the diversity of student life means that one day you will need to grab a quick bite to eat and the next day you will want to enjoy a leisurely meal with your friends. Therefore we have restaurants, sandwich shops and cafes catering to everyone’s needs.

We offer two great value student catering packages on campus. Starting from just £36.25 per week, you can choose between the 5 day catering package, which is the flexible option served at The Refectory in Chancellor’s Building, or the 7 day catering package, which is booked as part of your catered halls accommodation contract and served at Hawthorns Hall of Residence.

Further information can be found at: [www.keele.ac.uk/foodanddrink](http://www.keele.ac.uk/foodanddrink)

Campus facilities on offer

Keele has three shops located on campus where you will find a selection of grocery items, soft drinks as well as chilled and frozen food. There is also a Post Office in the Students’ Union where you can buy stationery, the infamous ‘Keele Hoodie’, toiletries, cards, sandwiches, snacks and oriental foods etc. There is a book store called ‘Blackwells’, Costa Coffee, a newsagent, and a branch of the bank of ‘Santander’. Further information can be found at:

[http://www.keele.ac.uk/foodanddrink/shops/](http://www.keele.ac.uk/foodanddrink/shops/)
What about public transport?

The local bus services are very frequent with departures every ten minutes from Keele campus to local areas such as Newcastle, Stoke on Trent (rail station) and Stoke-on-Trent city centre. All providers have a range of discount tickets and First Bus offer an annual pass to Keele students at a cost of £299. These are available from the Students’ Union reception and give unlimited use of all First Bus services in Staffordshire and South Cheshire.

For rail travel, Stoke-on-Trent train station and Crewe train station are the two closest stations. Crewe provides links to northbound services, going as far as Glasgow, and Stoke-on-Trent is a main stop for trains linking many areas of the UK, including London, Birmingham and Manchester. National Rail offer a special railcard for 16-25 year olds (and 26+ years who are in full-time study) which gives a discount of a third on nationwide travel.

Further information can be found at: www.keele.ac.uk/livingoffcampus/transport/

Sports, Societies and Entertainment

What is available?

There are over 80 student societies, covering a range of interests including sports, performing arts, music, media, religion and culture. A full list of societies can be found here:
www.keelesu.com/activities/clubs-societies/

As well as there are football and rugby teams (men’s and women’s), and more unusual sports on offer such as archery, mountaineering and even Quidditch! We also have our very own gym on campus, which is located in the Keele Sports Centre.

Further information can be found at: www.keele.ac.uk/sport/
**What entertainment facilities are on offer?**

Keele Students’ Union (Keele SU) is the focal point for student social life. The Union organises gigs, club nights and many more events all year round.

The Students’ Union building is situated in the centre of campus within easy walking distance from all Halls of Residence. It houses:

- K2 and The Bubble: KUSU’s own nightclub venue hosting regular nights covering a wide range of music genres
- The Ballroom: hosts a great mix of sell-out live music and events and holds weekly pop, R’n’B, retro, indie and dance nights
- Blueprint: quiet and comfortable area serving coffees, wine, cocktails and food
- Outback: purpose-built outdoor seating area
- Munch and Blend: KUSU’s catering outlets
- The Scruffy Squirrel: shows big-screen sports and has a games and pool table area

Further information can be found at: [keelesu.com/ents/](http://keelesu.com/ents/)

**Worship at Keele**

Whatever your religion or faith, Keele has the facilities to support you in your worship. We have an interdenominational chapel and a Mosque on campus.

The chapel provides a focus for Christian worship and a quiet room called ‘The Space’ which individuals of all faiths and none can use for personal worship or quiet contemplation.

The Mosque is open to all students on and off campus providing facilities for Muslim worship and holds daily congregational prayers.

There is also a range of student societies dedicated to supporting students in their religious worship and life. Find out more here: [https://keelesu.com/activities/clubs-societies/](https://keelesu.com/activities/clubs-societies/)

**Location**

**How far is Keele from London, Manchester and Birmingham?**

Keele University is centrally located in the UK which means that we are very close to all the big cities, and have very good transport links. The nearest train station is Stoke-on-Trent, and from there you can get to London in approximately 2 hours, Manchester is 35 minutes away and Birmingham is about an hour away by train.

For details of how to travel to Keele: [www.keele.ac.uk/findus](http://www.keele.ac.uk/findus)
Any other questions?

If you have any other questions that you would like to ask about Keele University, and life as a student here please send your questions to visits@keele.ac.uk

Please remember to **include your name and your student number** in all correspondence.